



Job title:	Assertive Outreach Worker
Location:	Dublin
Reports to:	Outreach Team Lead
Purpose:	Ruhama are seeking a Ukrainian speaker to join our team to provide an outreach service to Asylum seekers and Ukrainian refugees that are of risk of sexual exploitation.
Salary:	A competitive salary applies. The successful candidate will be offered the salary point on the scale commensurate with experience.

**KEY DUTIES & RESPONSIBILITIES:**

- To develop and deliver outreach services to Asylum seekers and Ukrainian refugees
- To identify ways to raise awareness of Ruhama’s services within the Ukrainian community
- To establish contact with the Ukrainian community and supporting individuals who have experienced sexual exploitation to access services
- To train staff working with Ukrainian refugees to identify the indicators of sexual exploitation and sex trafficking
- To facilitate information groups with the target group
- To assess the needs of service users entering Ruhama’s service
- To provide one-to-one interventions and information sessions to service users
- To ensure that care plans are implemented and regularly reviewed for all service users
- To work closely with community, voluntary, and statutory services to ensure that service users can access support in relation to their needs i.e., housing, addiction, education & employment etc.
- Identify potential gaps to progression for service users and problem solve in conjunction with other stakeholders
- Where a need is identified, to accompany and provide support to women on appointments to other services i.e. GP’s, Gardaí, housing, court visits etc.
- Attend practice team, organisational and external meetings as required and participate in shared working practices
- Maintain Service User Records, including CRM system (Salesforce), and produce standard monthly and quarterly reports

- To be vigilant to any Health, Safety and Welfare risks in the workplace and bring any concerns to the attention of your line manager or Health & Safety Officer
- To be aware of the Children’s First Guidelines, and Vulnerable Adult and Child Protection Policy in Ruhama and bring any concerns to the attention of the DLO (Designated Liaison Officer)
- To monitor, track, evaluate and document all work
- To attend supervision on a regular basis with line manager
- To work as a team member in order to develop and fulfil the policies, aims and objectives of Ruhama
- To comply with all Ruhama policies and procedures
- To perform any other duties assigned or delegated by his/her line manager

## **PERSON SPECIFICATION**

The person specification sets out the essential abilities and qualities needed by the successful candidate for this post.

### **Qualifications**

- A relevant third level qualification e.g. social studies, addiction, nursing, counselling, psychology or related field is essential

### **Experience**

- Minimum of 3 years’ experience working in a frontline setting, working with vulnerable groups is essential
- An understanding and some experience of working with asylum seekers and refugees is desirable
- Experience of working in liaison with other agencies within the community, voluntary and statutory sectors is desirable
- Proficient in Ukrainian as well as English

### **Knowledge**

- A strong interest in and knowledge of the issues facing asylum seekers, refugees and migrants in Ireland, especially women
- A knowledge and understanding of a trauma informed approach
- Insight into the issues affecting women who have been exploited in the sex trade
- Knowledge and understanding of gendered based violence, including prostitution

### **Skills and Abilities**

- Excellent communication and inter-personal skills
- Demonstrates effective problem solving and decision-making skills
- Ability to effectively multitask and manage competing deadlines

- Demonstrate competence and professionalism in order to carry out the duties and responsibilities of the role
- Ability to manage challenging behaviour and issues
- Ability to advocate on behalf of service users
- Proven ability to use own initiative and work as part of a team
- High motivation and enthusiasm with a positive attitude and flexible in response to organisation change & development
- Ability to maintain confidentiality within the guidelines and policies of Ruhama
- Excellent report writing and IT skills
- A strong interest in the area of social justice & human rights
- To develop and maintain effective working relationships with other agencies, using an interagency approach.

#### **Other**

- Availability for flexible rostered working hours is essential
- Driving license desirable
- Garda Vetting will apply

**Ruhama is an equal opportunities employer**

#### **Application Process**

Interested Candidates can access the Job Description and Application form at <https://www.ruhama.ie/work-for-us>. Informal enquiries to Katherina McCaul on 087 290 7442.

Please note that CVs without an application form are not acceptable. Completed and signed application forms should be submitted by email to [katherinamccaul@gmail.com](mailto:katherinamccaul@gmail.com) by