

Job title:	Caseworker
Location:	Dublin
Reports to:	Service Manager
Purpose:	The post holder will be responsible for providing a comprehensive Casework service in collaboration with other service providers to women who have been affected by prostitution and victims of trafficking.
Target Group:	Women involved in prostitution, including women trafficked for sexual exploitation. Women with a previous experience of, or vulnerable to entering prostitution.
Salary:	Competitive salary commensurate with experience

KEY DUTIES & RESPONSIBILITIES:

- To comprehensively assess the needs of all service users
- To provide one to one brief interventions, case work and information sessions to participants
- To facilitate information and therapeutic groups within the target group
- To ensure that care plans and a case management system are implemented and regularly reviewed for all service users who are engaged in case work
- Deliver evidence based interventions directly to service users
- Identify potential gaps to progression for service users and problem solve in conjunction with other stakeholders
- Participate in Case Management protocols including referral pathways and shared care planning
- Where a need is identified, to accompany and provide support to women on appointments to other services i.e. GP's, Gardaí, court visits etc.
- Attend practice team, organisational and external meetings as required and participate in shared working practices
- To work closely with community, voluntary, and statutory services to ensure that service users can access support in relation to their needs i.e. housing, addiction, education & employment etc.
- Innovate and contribute to the development of services to promote the psychological well-being of all service users
- Provide integrated care and support reflecting a person centred approach
- Keep up to date with developments in both the midland Region and Dublin
- Maintain Service User Records, including CRM system, weekly logs and produce standard monthly and quarterly reports
- To be vigilant to any Health, Safety and Welfare risks in the workplace and bring any concerns to the attention of your line manager or Health & Safety Officer

- To be aware of the Children’s First Guidelines, and Vulnerable Adult and Child Protection Policy in Ruhama and bring any concerns to the attention of the DLO (Designated Liaison person)
- To monitor, track, evaluate and document all work
- To attend supervision on a regular basis with line manager
- To work as a team member in order to develop and fulfill the policies, aims and objectives of Ruhama
- To comply with all Ruhama policies and procedures
- To perform any other duties assigned or delegated by his/her line manager

PERSON SPECIFICATION

The person specification sets out the essential abilities and qualities needed by the successful candidate for this post.

Qualifications

- A relevant third level qualification e.g. social studies, addiction, nursing, counselling, legal or psychology is essential

Experience

- Minimum 3 years employed frontline experience in similar setting, working with vulnerable cohort including experience of crisis support and care and case management is essential
- Experience of working with complex and compound traumas and a knowledge and understanding of trauma informed practice is essential
- Experience of working with migrant communities and with people in the asylum process is desirable
- Language skills, particularly Portuguese, Spanish or Romanian is desirable
- Experience of Salesforce including developing reports is desirable

Knowledge

- A knowledge of the impact of prostitution on individuals physical, emotional and psychological development
- Insight into the issues affecting women who have been exploited in the sex industry
- Knowledge and understanding of gendered based violence, including prostitution
- Demonstrates a working knowledge in the complexities faced in delivering services to service users in challenging environments
- Knowledge of substance misuse
- Knowledge of the issues facing migrant communities
- A working knowledge of the Immigration System in Ireland
- A working knowledge of homelessness
- Knowledge of the rights and entitlements of women working in the sex industry in Ireland

Skills and Abilities

- Excellent communication and inter-personal skills
- Demonstrates effective problem solving and decision making skills

- Ability to multi task
- Demonstrate competence and professionalism in order to carry out the duties and responsibilities of the role
- Ability to manage challenging behaviour and issues
- Proven ability to use own initiative and work as part of a team
- High motivation and enthusiasm with a positive attitude and flexible in response to organisation change & development
- Ability to maintain confidentiality within the guidelines and policies of Ruhama
- Excellent report writing and IT skills
- A strong interest in the area of social justice & human rights

Other

- Flexible working hours is essential
- Full Clean Irish driving licence is essential
- Garda Vetting will apply